



KEY



Process stage



Process stage described in narrative



Process external to this document



Decision

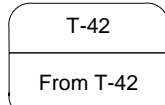


BCA function



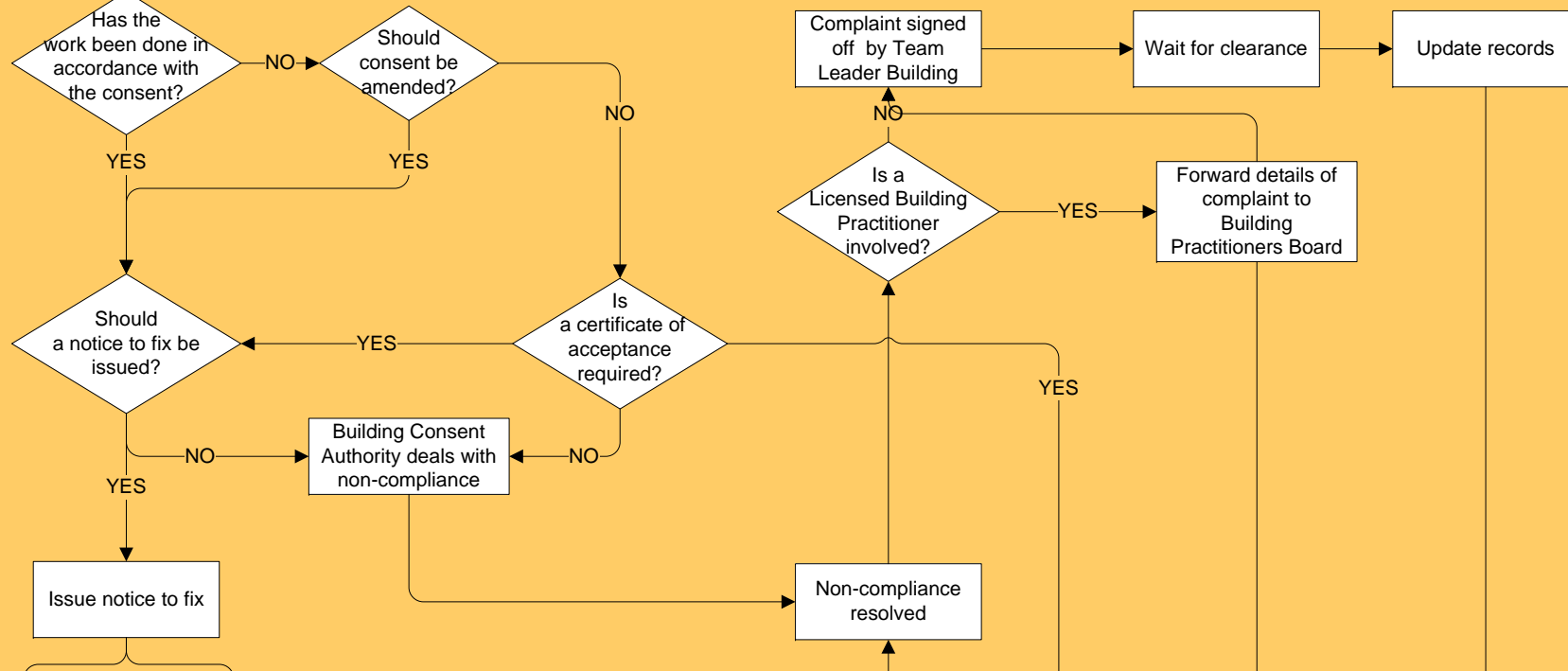
TA function

INPUTS



Note: The licensed building practitioners provision does not come into effect until 30 November 2009.

COMPLAINTS PROCESS – CONSTRUCTION WORK



OUTPUTS

